

# Collaborative Meeting

DECEMBER 12, 2013 ▲ LYCEUM



## CHARGE

This collaborative develops a shared vision among partners, builds public will to address overarching issues, and provides feedback and input on the development of a full-scale, multi-year, comprehensive implementation plan for Hartford's Opportunity Youth.

## GOALS

- ◆ Review progress to date.
- ◆ Discover findings from Youth Surveys.
- ◆ Discuss approaches to building youth voice and leadership.
- ◆ Learn what partners are doing to support Opportunity Youth.

## PRE-MEETING READING MATERIALS & HANDOUTS

- ◆ Notes from previous meeting
- ◆ Work plan and timeline
- ◆ JFF Site Visit Agenda
- ◆ Youth survey data report
- ◆ Agency survey and distribution list

## AGENDA

- |                               |                        |
|-------------------------------|------------------------|
| I. Welcome                    | Mayor Pedro E. Segarra |
| 3:00 PM - 3:10 PM             |                        |
| II. Aspen OYN Convening Video |                        |
| 3:10 PM - 3:15 PM             |                        |
| III. Progress to Date         | Kim Oliver             |
| 3:15 PM - 3:45 PM             |                        |
| IV. Mapping Youth Services    | Dave Bechtel           |
| 3:45 PM - 4:15 PM             | Michael Nogelo         |
| V. Wrap Up & Final Comments   |                        |
| 4:15 PM - 4:25 PM             |                        |
| VI. Adjournment               |                        |
| 4:25 PM - 4:30 PM             |                        |

# Collaborative Meeting

DECEMBER 12, 2013 ▲ LYCEUM



## MEMBER ORGANIZATIONS

- ◆ Blue Hills Civic Association
- ◆ Capital Community College
- ◆ Capital Workforce Partners
- ◆ Capitol Region Education Council
- ◆ Career Resources Inc. / STRIVE
- ◆ Catholic Charities Archdiocese of Hartford
- ◆ Center for Children's Advocacy
- ◆ Center for Latino Progress
- ◆ City of Hartford
- ◆ Compass Youth Collaborative
- ◆ CT Association for Human Services
- ◆ CT Central State University
- ◆ CT Court Support Services Division
- ◆ CT Department of Children & Families
- ◆ CT Department of Correction
- ◆ CT Judicial Branch
- ◆ CT Juvenile Justice Alliance
- ◆ CT State Colleges and Universities and Board of Regents for Higher Education
- ◆ Greater Hartford YMCA
- ◆ Hartford Boys and Girls Club
- ◆ Hartford Communities That Care
- ◆ Hartford Consortium for Higher Education
- ◆ Hartford Foundation for Public Giving
- ◆ Hartford Police Department
- ◆ Hartford Public Library
- ◆ Hartford Public Schools
- ◆ Hispanic Health Council
- ◆ MetroHartford Alliance
- ◆ MOVE UP!
- ◆ Our Piece of the Pie
- ◆ Project Longevity
- ◆ State Representative
- ◆ United Way of Central and Northeastern CT
- ◆ Urban League of Greater Hartford
- ◆ Wheeler Clinic
- ◆ Workforce Solutions Collaborative of Metro Hartford
- ◆ YWCA – Hartford Region

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# Collaborative Meeting

September 23, 2013  
Hartford, CT – Lyceum  
8 am

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**Chair Person:** Mayor Pedro E. Segarra

**Members:**

Blue Hills Civic Association	Greater Hartford YMCA
Capital Community College	Hartford Boys and Girls Club
Capital Workforce Partners	Hartford Communities That Care
Capitol Region Education Council	Hartford Consortium for Higher Education
Career Resources Inc. / STRIVE	Hartford Foundation for Public Giving
Catholic Charities Archdiocese of Hartford	Hartford Police Department
Center for Children’s Advocacy	Hartford Public Library
Center for Latino Progress	Hartford Public Schools
City of Hartford	Hispanic Health Council
Compass Youth Collaborative	MetroHartford Alliance
CT Association for Human Services	MOVE UP!
CT Central State University	Our Piece of the Pie
CT Court Support Services	Project Longevity
CT Department of Children & Families	State Representative
CT Department of Children and Families	United Way of Central and Northeastern CT
CT Department of Correction	Urban League of Greater Hartford
CT Judicial Branch (Court Support Services Division)	Wheeler Clinic
CT Juvenile Justice Alliance	Workforce Solutions Collaborative of Metro Hartford
CT State Colleges and Universities and Board of Regents for Higher Education	YWCA – Hartford Region

**Background**

Hartford Opportunity Youth Collaborative is working to develop a comprehensive plan to improve the life outcomes for more than 5,600 Opportunity Youth (OY) in Hartford, Connecticut who do not have a high school diploma or who have a diploma or GED but are not in school or working. The Aspen Institute for Community Solutions and the Hartford Foundation for Public Giving has supported the first year’s development and planning proposal.

**Agenda**

8:00 a.m.	Registration & Networking
8:15 a.m.	Call to Order: Mayor Pedro Segarra
8:45 a.m.	Reports & Action Items
10:00 a.m.	Adjourn

## Key Observations & Conclusions

1. Youth is key indicator of Hartford's ability to move forward and be economically competitive.
  - a. Key reasons to be here include:
    - i. Recidivism
    - ii. Support services
    - iii. Long-term disconnected youth
    - iv. Sustainability
    - v. Public health
    - vi. Systems change
    - vii. Gap in education and workforce
    - viii. Sector-based training
    - ix. Professional development career pathways
    - x. Coordination with adult literacy
    - xi. Collective impact model
    - xii. Diminished resources
  - b. One in four youth have either no diploma or has a diploma but is not working and not in school.
2. Planning year began July 1, 2013.
  - a. Hartford is starting from a good place.
    - i. There are many tables doing good work and impacting young people.
  - b. Planning enables time to become smarter and more intensive and intentional.
    - i. Proposal likely due in April to Aspen for \$500,000 grant opportunity.
    - ii. Foundational programs
      1. BHCA's BHEST Program
      2. CREC's Construction Program
      3. OPP's Pathways to Manufacturing Initiative
  - c. Project Director is hired. (Kim Oliver)
3. The Data & Performance work group met and laid groundwork to determine assets and challenges.
  - a. Focus groups at the foundational programs and Peacebuilders
  - b. Survey service structure from the perspective of youth will be presented at December meeting.
4. Career pathways development is in progress.
  - a. Goals are to complete a gap analysis, identify support services (wraparound), and map resources/funding.
  - b. Need to determine overlap of existing programs and initiatives including Hartford Job Corps.
  - c. Need to determine how "at risk" youth fit into the scope of the planning work.
5. Hartford will participate in Aspen Opportunity Network convening in November.
  - a. Lee Hunt, Blue Hills Civic Association
  - b. Alex Johnson, Capital Workforce Partners
  - c. Kim Oliver, HOYC Director
  - d. Eilen Peltier, Asnuntuck Community College
  - e. Hector Rivera, Our Piece of the Pie
  - f. Yanil Teron, Center for Latino Progress
  - g. Trish Torruella, City of Hartford
  - h. Andy Tyskewicz, Capitol Region Education Council

**Next meeting:** The next meeting will be held in December 2013.

# Collaborative Work Plan & Timeline

DECEMBER 12, 2013

HOYC proposes an integrated two-track approach: (1) develop and implement four college and career pathways for OY and (2) build and better align the system and infrastructure for achieving collective impact. Key strategies and activities include:

Deliverable	One-Year Objectives	Next Steps	Timeline		Lead	Status
Collaborate for impact	Build public will	<ul style="list-style-type: none"> <li>• Create a communication strategy</li> <li>• Launch website</li> </ul>	7/1/2013	6/30/2014	Sandy Rodriguez	In Progress
	Include representatives from key sectors (education, youth development, workforce, juvenile justice, behavioral health, youth, employers, etc.)	<ul style="list-style-type: none"> <li>• Review current membership and review opportunities for expansion and growth</li> <li>• Meet individually with collaborative members</li> </ul>	11/1/13	2/28/14	Kim Oliver	In Progress
	Include active participation by opportunity youth	<ul style="list-style-type: none"> <li>• Review Hartford Commission on Youth Ordinance</li> </ul>	7/1/2013	12/31/2013	Kim Oliver	In Progress
	Write a comprehensive implementation plan	<ul style="list-style-type: none"> <li>• Not applicable</li> </ul>	4/1/2014	5/15/2014	Kim Oliver	Not Started
Formalize youth leadership	Establish youth leadership group	<ul style="list-style-type: none"> <li>• Review expectations/goals of youth leaders</li> <li>• Request program partners provide youth group information</li> <li>• Explore alignment with Hartford's Youth Commission Ordinance</li> </ul>	7/1/2013	6/30/2013	Kim Oliver	In Progress
	Target sub-populations	<ul style="list-style-type: none"> <li>• Identify existing youth groups</li> </ul>	7/1/2013	6/30/2013	Kim Oliver	In Progress
Use data to guide decisions and assess impact	Use CT's Results-Based Accountability (RBA) framework	<ul style="list-style-type: none"> <li>• Determine data collection needs</li> <li>• Find areas of intersection with outcome and indicators projects</li> <li>• Create quality standards for youth services and delivery</li> </ul>	7/1/2013	2/28/2014	Kim Oliver	In Progress
	Share data among key partners	<ul style="list-style-type: none"> <li>• Research best-practices</li> <li>• Draft and distribute data-sharing MOU</li> </ul>	1/1/2014	3/31/2014	Kim Oliver	Not Started
	Implement OY data platform (Hartford Connects ETO)	<ul style="list-style-type: none"> <li>• Partners are trained and enter data on services and outcomes</li> <li>• Generate standard reports on common measures</li> </ul>	1/1/2014	3/31/2014	Kim Oliver	Not Started

Deliverable	One-Year Objectives	Next Steps	Timeline		Lead	Status
Build effective pathways	Support 100 youth complete their pathway program	<ul style="list-style-type: none"> <li>Identify students for pilot</li> </ul>	7/1/2013	12/31/2013	BHCA, CREC, OPP	In Progress
	Complete asset mapping of partner organizations and programs in the OY system	<ul style="list-style-type: none"> <li>Meet with community partners</li> <li>Review City of Hartford's mapping of post-secondary services</li> <li>Develop baseline criteria, goals, and key outcomes</li> </ul>	7/1/2013	12/31/2013	Dave Bechtel	In Progress
	Enhance partnerships and service agreements in selected pathways	<ul style="list-style-type: none"> <li>Provide information on City of Hartford's Youth practitioners academy</li> <li>Review core competencies for front-line staff</li> <li>Inventory detailed curriculum from education providers</li> </ul>	7/1/2013	12/31/2013	Kim Oliver	In Progress
	Complete a gap analysis	<ul style="list-style-type: none"> <li>Map community resources Review existing public funding</li> </ul>	9/1/2013	1/31/2014	Dave Bechtel	In Progress
	Determine strategies for address "at risk" youth	<ul style="list-style-type: none"> <li>Promote high school completion/diploma attainment (16 – 17 year olds)</li> </ul>	11/6/2013	6/30/2014	Alex Johnson	Not Started
	Strengthen supports for families	<ul style="list-style-type: none"> <li>Review service providers already engaged in family services</li> </ul>	11/6/2013	6/30/2014	Kim Oliver	Not Started
Leverage resources	Secure \$500,000 Aspen OYIF grant for implementation	<ul style="list-style-type: none"> <li>Host site visit for Aspen Inventory Mapping Project</li> </ul>	11/13/2013	12/17/2013	Kim Oliver	Not Started
	Align \$700,000 in WIA funds (annually) to support implementation plan	<ul style="list-style-type: none"> <li>Support college-CBO partnerships</li> <li>Support bridge programs</li> </ul>	7/1/2013	3/31/2013	Alex Johnson	In Progress
	Secure \$500,000 in matching funds for implementation plan	<ul style="list-style-type: none"> <li>Refine priorities for 2014 funding</li> </ul>	10/1/2013	6/30/2014	Kim Oliver	Not Started
Develop supportive policies	Agree on top priorities for administrative and legislative policy changes	<ul style="list-style-type: none"> <li>Review Hartford Commission on Youth Ordinance</li> <li>Approve common agenda</li> </ul>	7/1/2013	1/31/2014	Kim Oliver	In Progress
	Take specific actions to advocate for policy change agenda	<ul style="list-style-type: none"> <li>TBD</li> </ul>	1/1/2014	3/31/2014	Kim Oliver	Not Started

# JFF/Aspen Site Visit

DECEMBER 16-17, 2013



## CHARGE

This two-day site visit from Jobs for the Future will inform Aspen on Hartford's progress to date and identify challenges and opportunities for the collaborative.

## GOALS

- ◆ Give feedback on HOYC's key assets and challenges, and potential next steps
- ◆ Inform the content of the Opportunity Youth Incentive Fund learning community
- ◆ Identify potential areas of need for technical assistance, and possible strategies for securing it

## PRE-MEETING READING MATERIALS & HANDOUTS

- ◆ HOYC proposal to Aspen Forum for Community Solutions for OYIF
- ◆ Membership listing
- ◆ HOYC progress to date

## MONDAY, DECEMBER 16, 2013

- |   |                                  |
|---|----------------------------------|
| I. Collaborative Meeting<br>8:30 AM - 10:00 AM            | Capital Workforce Partners       |
| II. Break<br>10:00 AM - 10:15 AM                          |                                  |
| III. Backbone Organization Meeting<br>10:15 AM - 12:00 PM | Capital Workforce Partners       |
| IV. Data Meeting (Working lunch)<br>12:00 PM - 1:00 PM    | Capital Workforce Partners       |
| V. Break for passing<br>1:00 PM - 1:30 PM                 |                                  |
| VI. Leader Meeting<br>1:30 PM - 2:30 PM                   | Hartford Foundation              |
| VII. Break for passing<br>2:30 PM - 3:00 PM               |                                  |
| VIII. Program Meeting<br>3:00 PM - 5:00 PM                | Capitol Region Education Council |
| IX. Break for passing<br>5:00 PM - 5:30 PM                |                                  |
| X. Dinner<br>5:30 PM - 7:30 PM                            | TBD                              |

# JFF/Aspen Site Visit

DECEMBER 16-17, 2013



## TUESDAY, DECEMBER 17, 2013

- |   |                              |
|---|------------------------------|
| <b>I.</b> Program Meeting<br>9:00 AM - 11:00 AM                   | Blue Hills Civic Association |
| <b>II.</b> Break for passing<br>11:00 AM - 11:30 AM               |                              |
| <b>III.</b> Program Meeting (Working lunch)<br>11:30 AM - 1:30 PM | Our Piece of the Pie         |
| <b>IV.</b> Break for passing<br>1:30 PM - 2:00 PM                 |                              |
| <b>V.</b> Leader Meeting<br>2:00 PM - 3:00 PM                     | City Hall                    |
| <b>VI.</b> Break for passing<br>3:00 PM - 3:30 PM                 |                              |
| <b>VII.</b> Backbone Organization Meeting<br>3:30 PM - 5:00 PM    | Capital Workforce Partners   |



## Hartford Opportunity Youth Survey

### Who Responded to the Survey?

Age	Number	Percent
Under 16	3	1%
16	17	6%
17	45	17%
18	54	20%
19	36	13%
20	31	12%
21	41	15%
22	16	6%
23	12	4%
24	7	3%
Older than 24	5	2%
No info	2	1%
<b>Total</b>	<b>269</b>	<b>100%</b>

Age Ranges	Number	Percent
16 to 18	116	43%
19 to 21	108	40%
22 to 24	35	13%
Outside target	8	3%
<b>Total</b>	<b>267</b>	<b>100%</b>

Education Status*	Number	Percent	Notes
In High School	122	45%	80 from Opportunity HS
In Job Training / Tech School	56	21%	51 from Hartford Job Corps
In College	36	13%	
In GED or Adult Ed program	33	12%	
Not in School, has HS degree	22	8%	
Not in School, no HS degree	12	4%	
No info	2	1%	
Gave multiple answers	10	4%	
<b>Total</b>	<b>269</b>	<b>100%</b>	

\* 87% of respondents are in an educational program (high school, adult ed, job training, college)

Employment Status	Number	Percent
Do not have a job and looking for work	193	72%
Part-time job	47	17%
Do not have a job and NOT looking for work	16	6%
Full-time job	8	3%
No info	5	2%
<b>Total</b>	<b>269</b>	<b>100%</b>

\* 40% of college students had a part- or full-time job, compared with 20% of all respondents

## Hartford Opportunity Youth Survey

<b>Living Situation</b>	<b>Number</b>	<b>Percent</b>
Parents / guardians	164	61%
Job Corps housing	34	13%
On own	29	11%
Roommates / friends	14	5%
Partner / spouse	13	5%
Homeless / no permanent residence	8	3%
Foster home / group house	6	2%
Other (extended family)	2	1%
No info	6	2%
Gave multiple answers	4	1%
<b>Total</b>	<b>269</b>	<b>100%</b>

<b>Current Program (where known / inferred)</b>	<b>Number</b>	<b>Percent</b>
Hartford Job Corps	84	31%
Opportunity High School	82	30%
Community Partners in Action (CPA)	32	12%
OPP programs (likely)	28	10%
BHCA WIA Youth college program	10	4%
Peacebuilders	9	3%
Hartford Adult Education (likely)	8	3%
CREC WIA Youth construction program	8	3%
Not known	8	3%
<b>Total</b>	<b>269</b>	<b>100%</b>

<b>Data Issues</b>	<b>Number</b>	<b>Percent</b>
Did not check their current program	31	12%
Checked more than 3 answers for Q2 or Q3	49	18%

## Hartford Opportunity Youth Survey

### Youth Participation in Programs

Organizations	Number	Percent
Our Piece of the Pie (OPP)	110	41%
Hartford Job Corps	81	30%
Boys and Girls Club	66	25%
YMCA	42	16%
CREC	30	11%
The Village for Children & Families	29	11%
Urban League	28	10%
Blue Hills Civic Association (BHCA)	25	9%
Hartford Adult Education	22	8%
Wheeler Clinic	18	7%
Catholic Charities	14	5%
Peacebuilders	9	3%
STRIVE	8	3%
Hartford Catholic Worker	5	2%
YWCA	3	1%
None of these organizations	19	7%
Other Responses (written) CT Works (3), SYELP (2), Police Athletic League (2), Mi Casa (2), Camp Kiwanis, Habitat for Humanity, Prince Tech summer program, Knox Parks Foundation, OIC program, transitional Learning Academy, NFTE entrepreneurship program, OPMAD, ADRC, MLC football program, culinary arts program, fashion program	21	8%
<b>Total</b>	<b>269</b>	

Not surveyed

## Hartford Opportunity Youth Survey

### What Makes a Good Youth Program?

Responses	Number	Percent
Program staff who care about me	133	49%
Being able to earn a GED or college credits	133	49%
A comfortable space	113	42%
Being able to earn job-related certifications	107	40%
Program staff I can trust	90	33%
Staff understand and can relate to me	72	27%
Program staff who listen to me	66	25%
A convenient location	63	23%
Incentives for participation	55	20%
Evening and weekend hours	33	12%
Other responses (written) Financial literacy, safe environment, on campus housing, free Wi-Fi, healthy learning environment, flexible hours (for work schedules), field trips, sports/recreation, get to do things I'm good at	16	6%
<b>Total</b>	<b>269</b>	<b>100%</b>

Youth mentioning...	Number	Percent
Program staff (4 items)	212	79%
Space / location / hours / incentives (4 items)	191	71%
Credentials (2 items)	179	67%
Total	269	

Clustering of Responses	Number	Percent
Credentials were important (selected both)	61	23%
Program staff was important (selected 3+)	37	14%
Space / etc. was important (selected 3+)	12	4%
Total	269	

## Hartford Opportunity Youth Survey

### What Services Are Most Important To You?

Responses	Number	Percent
Help finding a job	198	74%
Academic support (classes, tutoring)	111	41%
Work experience / job shadowing	101	38%
Financial aid	69	26%
Social skills / etiquette training	65	24%
Help with housing	65	24%
Help with transportation	57	21%
Academic and career advising	54	20%
Help with access to benefits	41	15%
Help with child care	39	14%
Community service / leadership opportunities	35	13%
Help with health issues	32	12%
Other responses (written) Athletic programs, health care for college students	3	1%
<b>Total</b>	<b>269</b>	<b>100%</b>

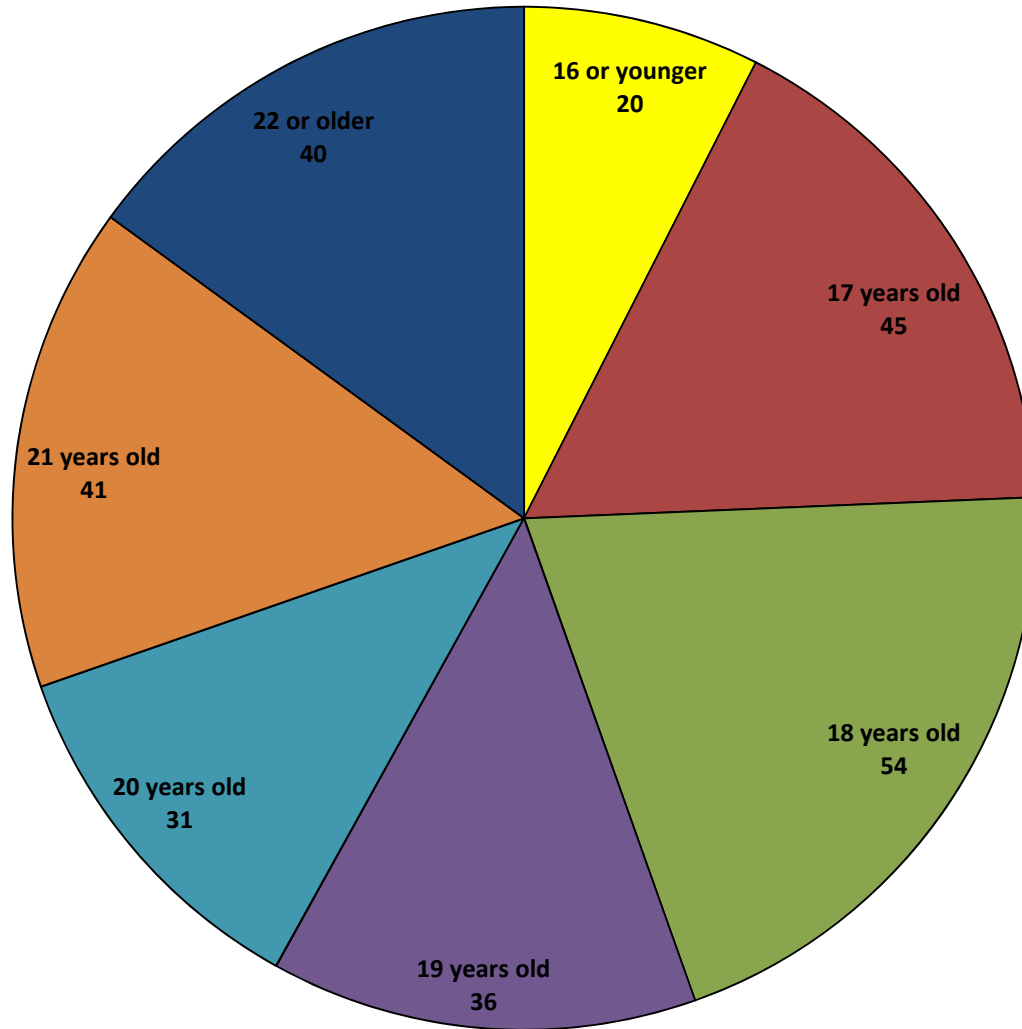
Youth mentioning...	Number	Percent
Job services (finding, work experience)	233	87%
Education services (classes, advising, aid)	178	66%
Case management (housing, transportation, etc.)	158	59%
Other: social skills, leadership	88	33%
<b>Total</b>	<b>269</b>	

### What Services Are Missing from Youth Programs?

Themes from Responses	Number	Percent
Sports, health and fitness, recreation	14	21%
Job-related services	12	18%
Access to a gym	5	7%
Field trips / outdoor activities	3	4%
Group building / social development	3	4%
Access to counseling	2	3%
Financial support	2	3%
Better food	2	3%
Program-specific responses	4	6%
None / nothing missing	14	21%
<b>Number of responses</b>	<b>67</b>	

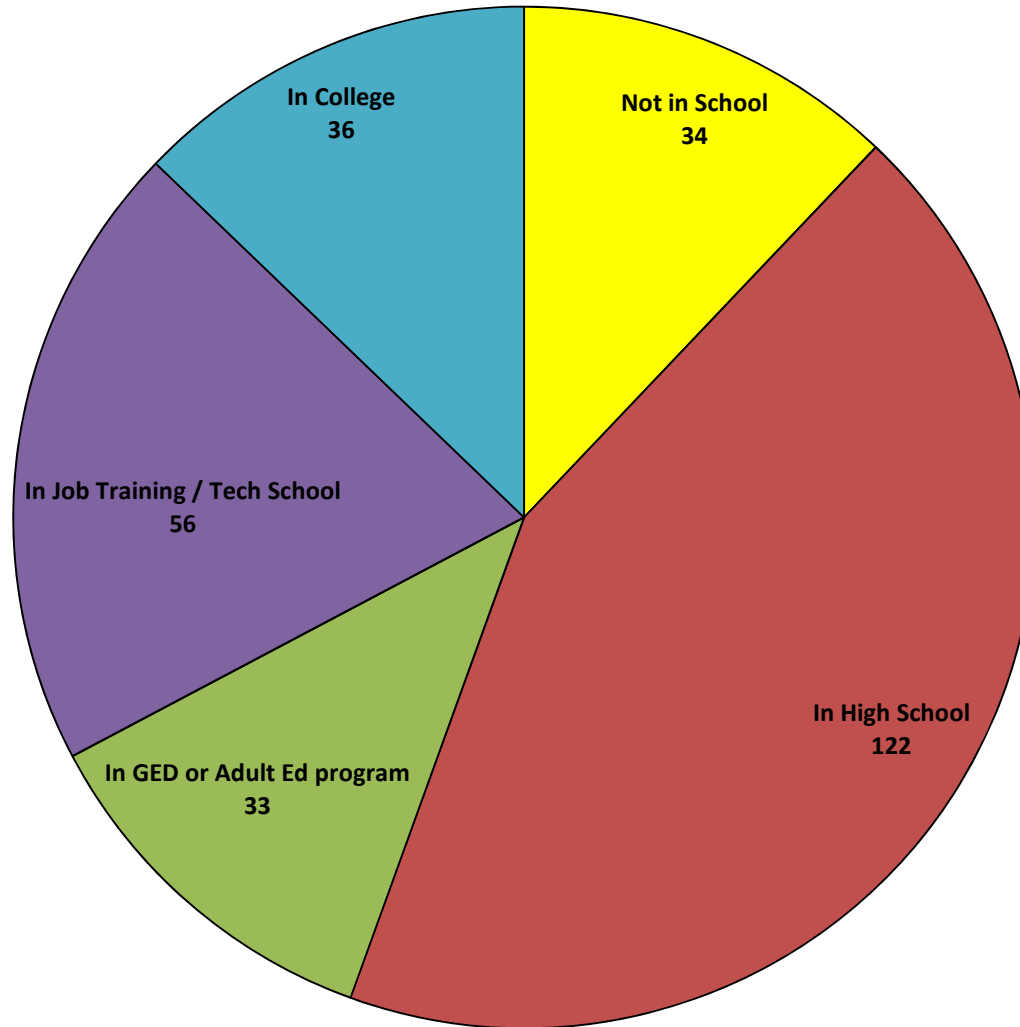
# Hartford Opportunity Youth Survey

## Ages of Respondents



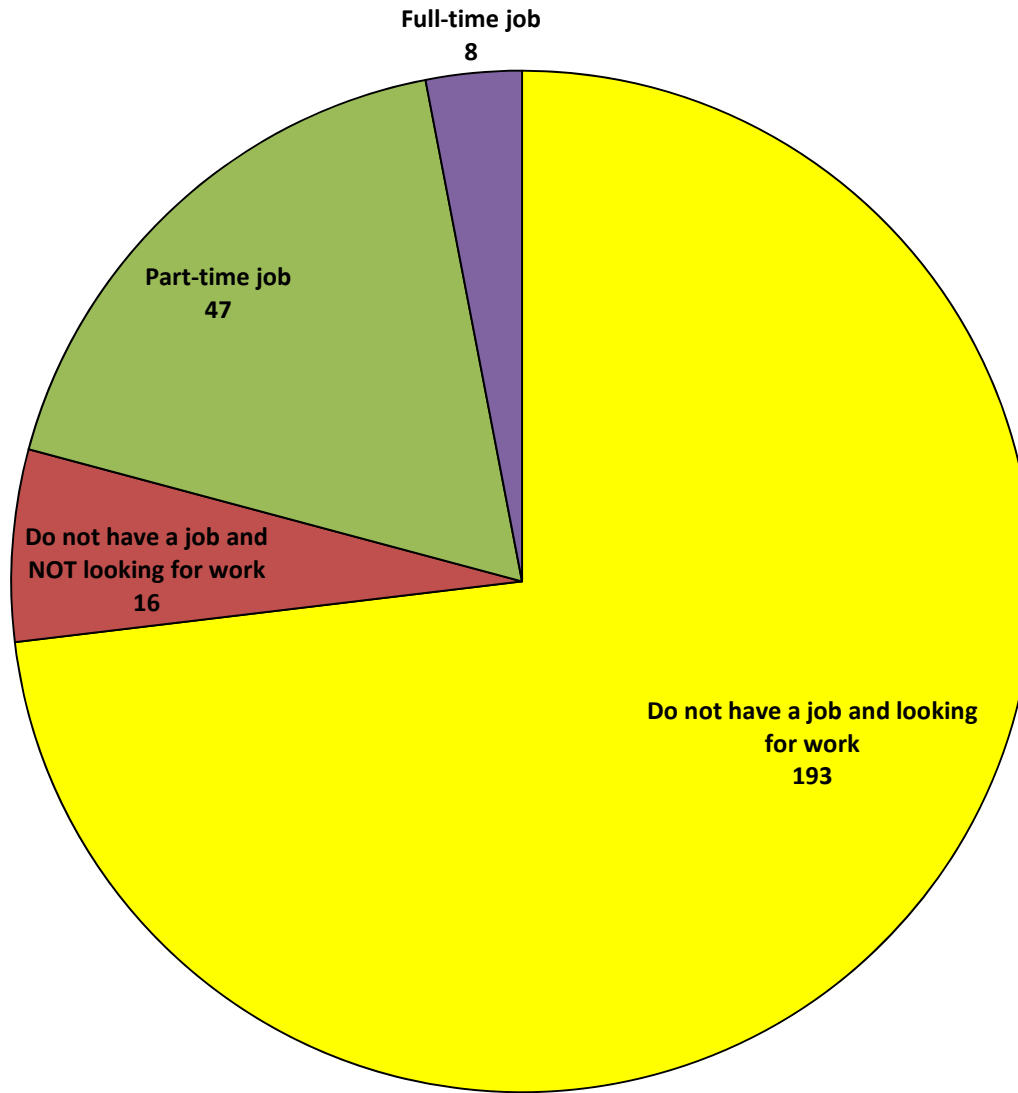
# Hartford Opportunity Youth Survey

## Education Status



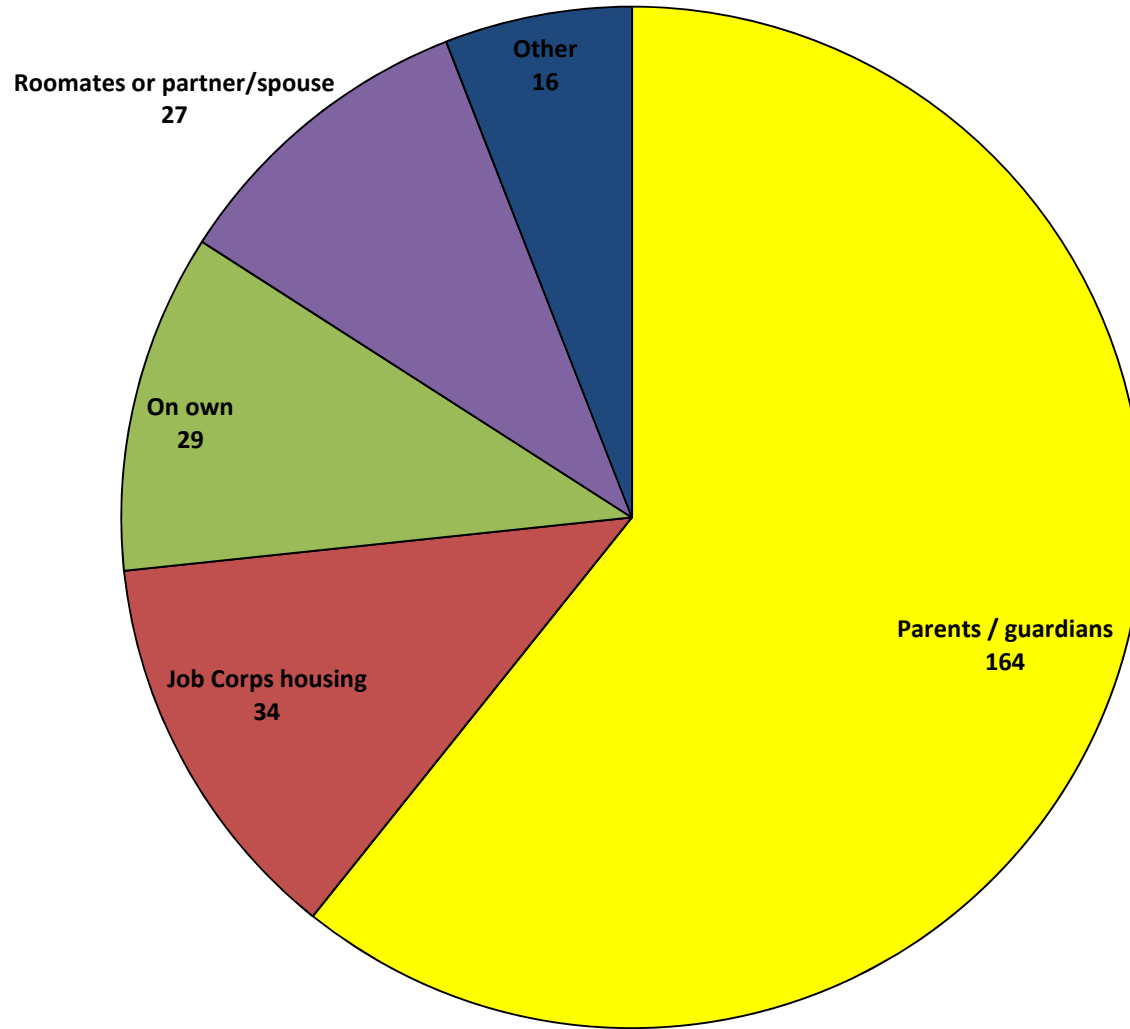
# Hartford Opportunity Youth Survey

## Employment Status



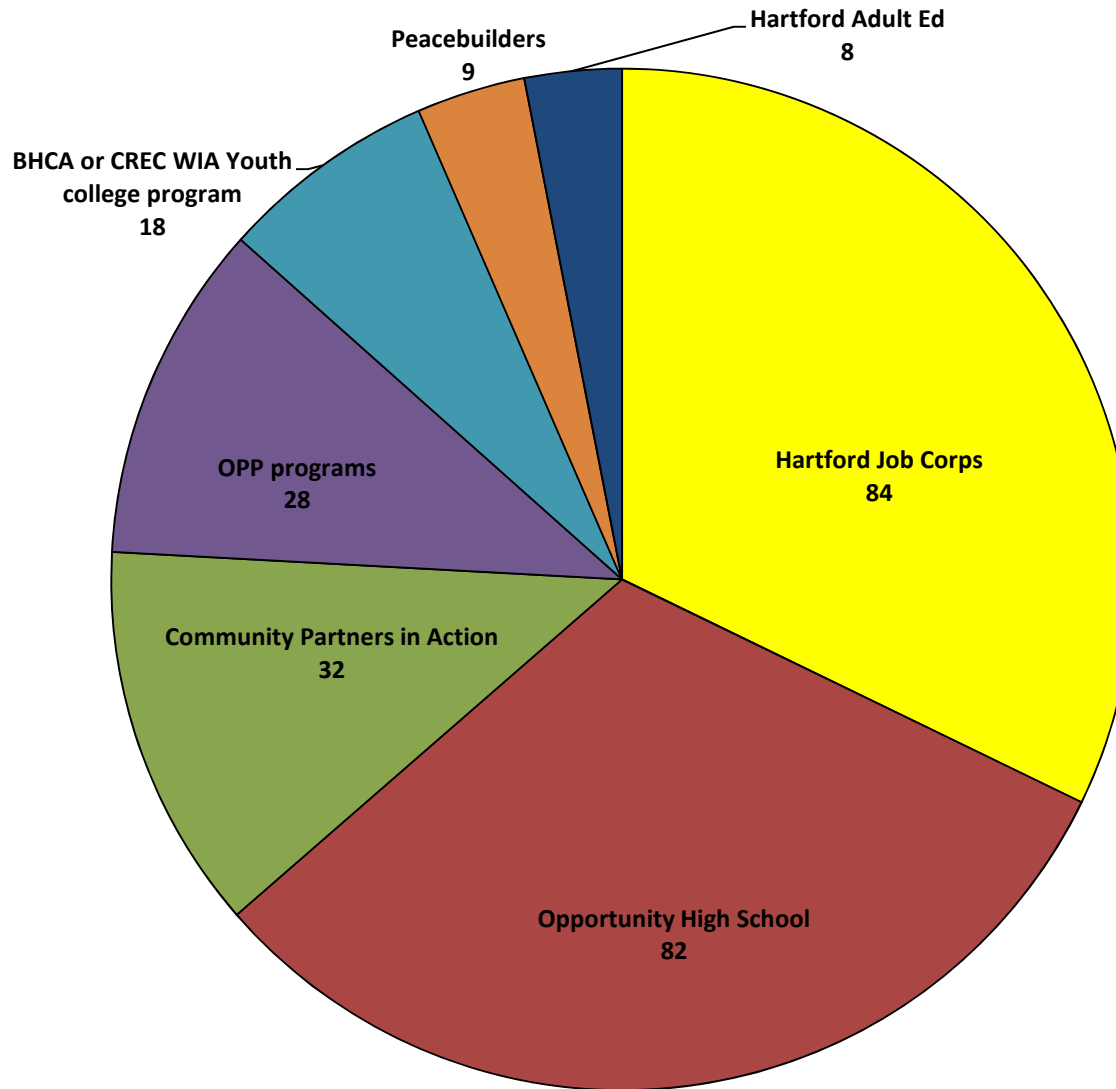


### Living Situation



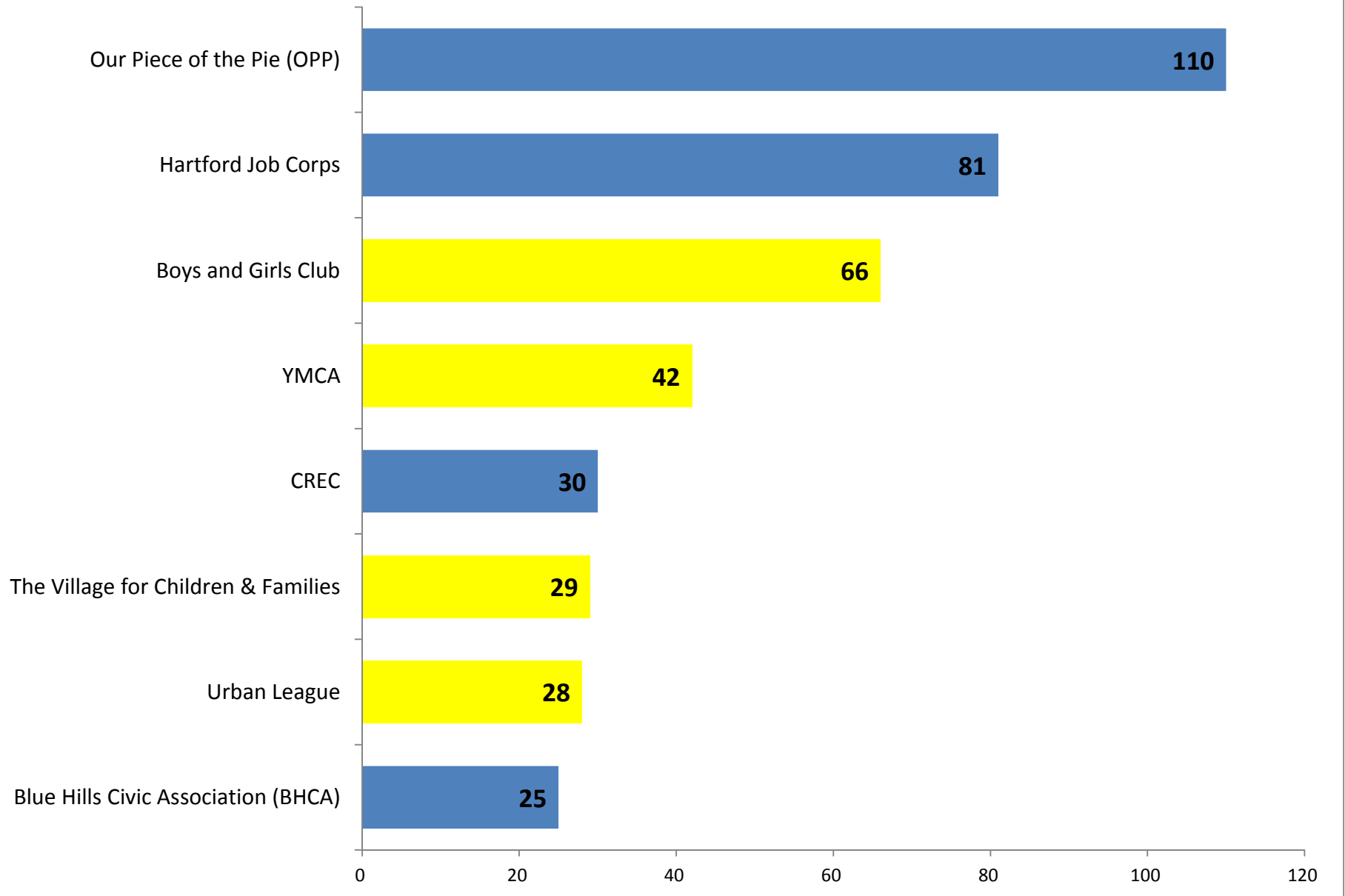
# Hartford Opportunity Youth Survey

## Current Program (where known)



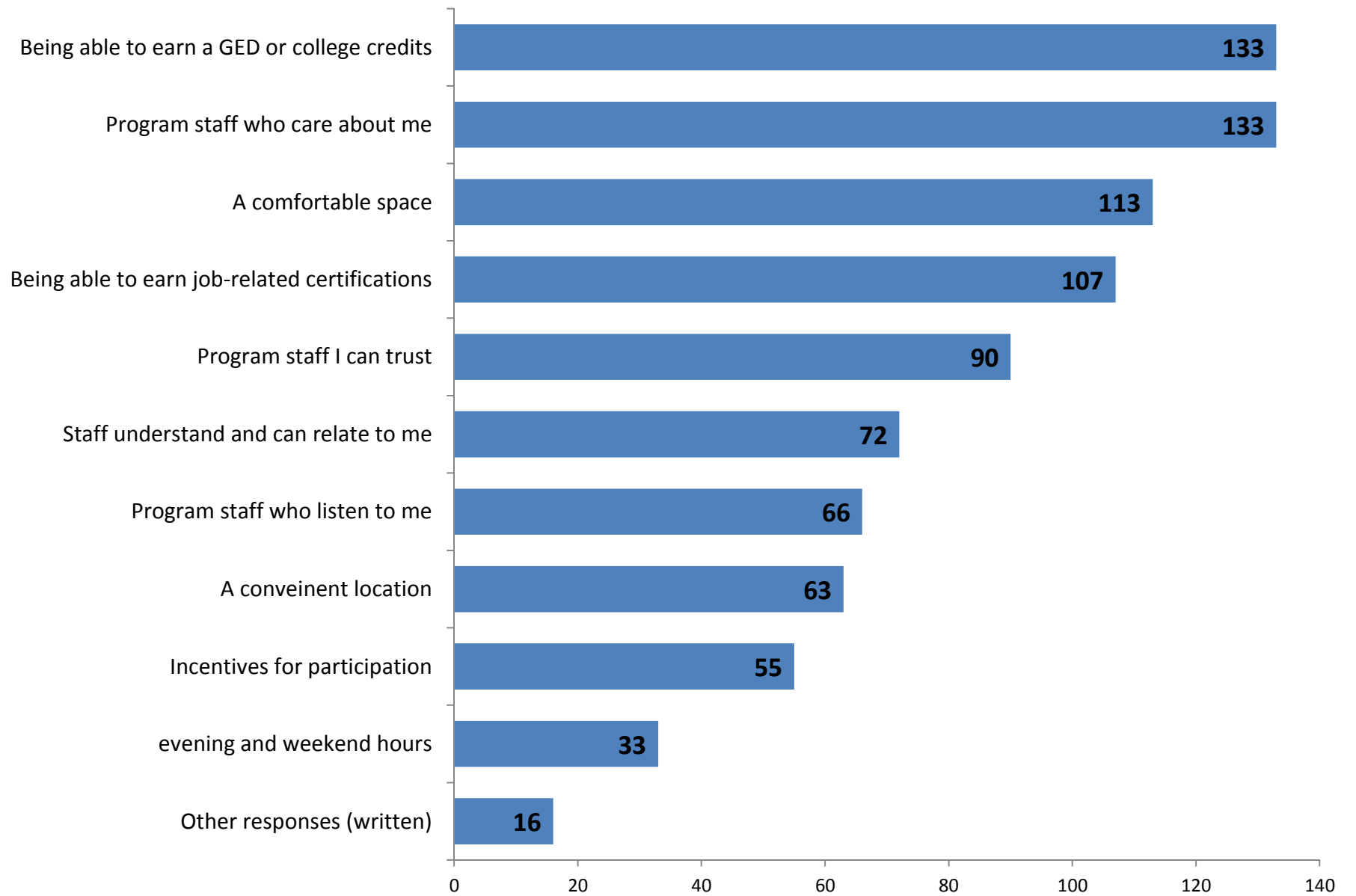
## Hartford Opportunity Youth Survey

### Youth Participation in Programs (organizations cited by 25+ youth)



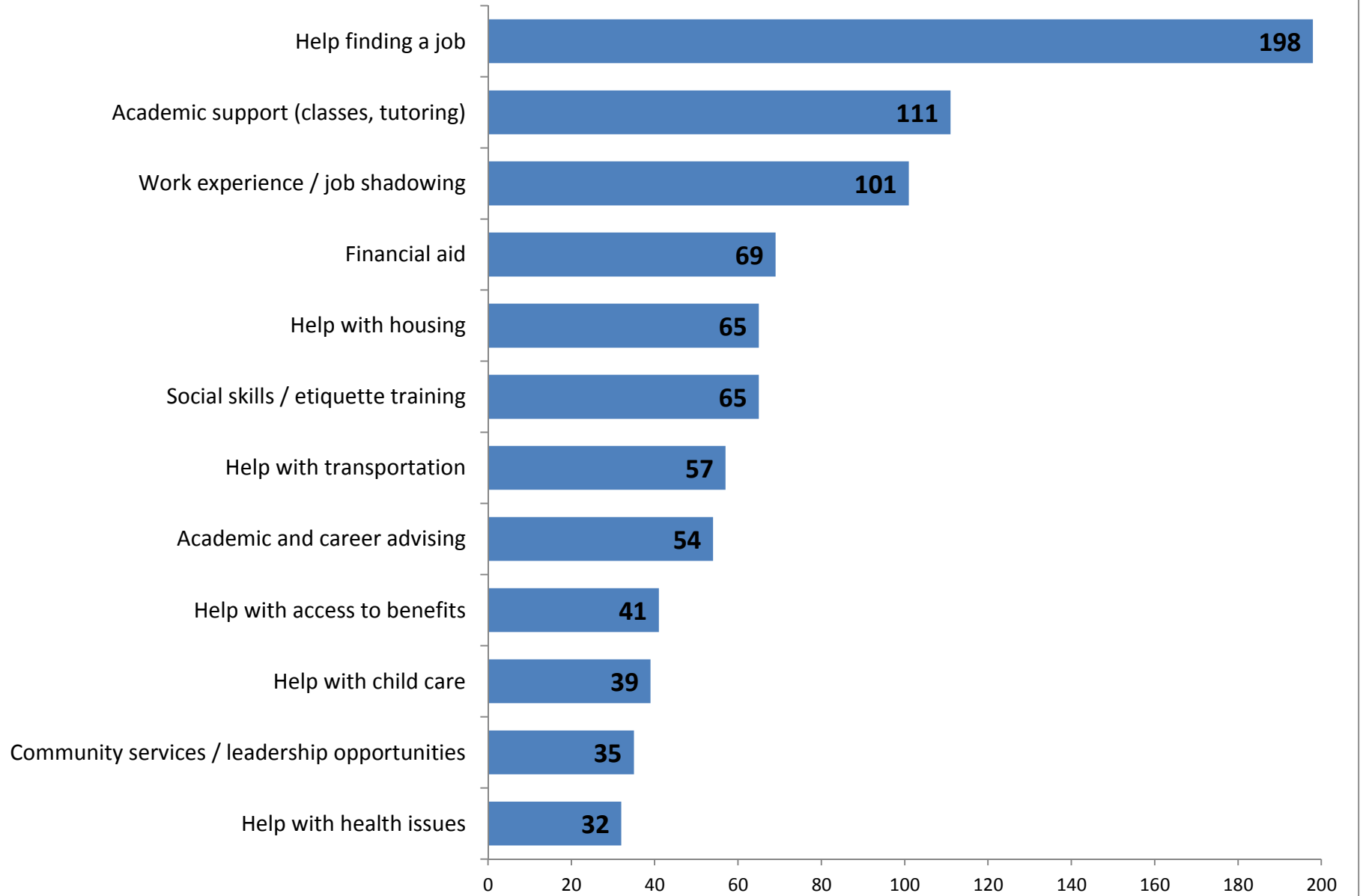
## Hartford Opportunity Youth Survey

### What Makes a Good Youth Program?



## Hartford Opportunity Youth Survey

### What Services Are Most Important to You?



# Hartford Opportunity Youth Program Survey

## Background Information

In July 2013, Hartford received an Aspen Institute Opportunity Youth Incentive Fund Development Grant to produce a comprehensive plan to improve life outcomes for Opportunity Youth (OY) ages 16-24 in Hartford who **do not have a high school diploma or who have a diploma or GED but are not in school or working**. The Hartford Opportunity Youth Collaborative, chaired by Mayor Segarra and facilitated by Capital Workforce Partners, is leading this effort.

As part of the planning process, the Collaborative is surveying organizations that work with a substantial number of Hartford's Opportunity Youth. The goal is to begin identifying the resources available for young people that can help address the challenges they face in pursuing their education and careers. Survey topics include information on the number of youth by type, the services your program delivers directly or through referrals, and your program budget and funding sources. Please answer the questions to the best of your ability, estimating numbers if needed. If you need to enter some information at a later date, you can return to this survey by entering the link on the same computer you are currently using.

If you have questions or need assistance, you can contact Dave Bechtel at [bechtel@xsector.com](mailto:bechtel@xsector.com) or (203) 772-2050, ext. 17. Please complete the survey by **November 22, 2013**. Thank you!

### \*1. Name of Your Organization

### \*2. Your name and contact information:

Name	<input type="text"/>
Title	<input type="text"/>
Phone	<input type="text"/>
Email	<input type="text"/>

### \*3. Please select the option that **BEST** describes your organization's target population(s).

- We serve a wide range of ages and groups (children, youth, adults)
- We work primarily with children and youth (under age 25)
- We work primarily with a wide range of youth ages 16-24 (not just Opportunity Youth)
- We work primarily with Opportunity Youth (see definition above)
- Other

**Please answer the following questions for the program that serves a substantial proportion (e.g., 40%+) of Opportunity Youth (OY). If your agency has multiple programs for OY, please complete one survey for each program.**

# Hartford Opportunity Youth Program Survey

## Program Overview

**\*4. Name of Program**

**5. Please describe your program. What are your program goals? What services do you provide? If possible, include information on the length and intensity of your program (e.g., 6 hours/week for 12 weeks), and your program location.**

**6. What data do you track to measure your program's impacts? Please give specific measures (e.g., number of youth completing, number of youth attaining their GED, percent of youth applying to college, etc.).**

# Hartford Opportunity Youth Program Survey

## Program Participants

**\*7. Approximately how many youth (ages 16 to 24) participated in your program last year?**

Total # of youth participating last year

**8. Please ESTIMATE the number of youth who participated in your program last year by the following categories:**

# of high school dropouts

# who completed high school but are not in school or working

# of all other youth

**9. Please ESTIMATE the number of youth who participated in your program last year by their job readiness.**

**Job Ready = someone who is able to acquire and retain employment and has the requisite skills to be upwardly mobile. Generally has a high school degree, English proficiency, previous work experience, skills or competency in desired field, and has resolved work-related personal issues (e.g., child care, transportation, court involvement, substance abuse) with appropriate support systems in place.**

**Almost Job Ready = someone who requires further education and/or vocational training to become job ready. Generally has a high school degree or GED, basic work experience, and resolution of work-related personal issues.**

**Not Job Ready = someone who needs to resolve personal issues and meet basic support challenges, and requires additional education and/or vocational training to become job ready.**

# Job Ready

# Almost Job Ready

# Not Job Ready

**10. Please estimate the number of participants in your program last year by their age.**

# under age 16

# ages 16-17

# ages 18-21

# ages 22-24

# over age 24



# Hartford Opportunity Youth Program Survey

## Program Services

**11. Which of the following services did your program offer, either by delivering services directly to youth, or through referrals to other agencies? [check all that apply]**

	Delivered Directly to Youth	Referred to Other Agencies
Case management	<input type="checkbox"/>	<input type="checkbox"/>
Literacy and/or numeracy education	<input type="checkbox"/>	<input type="checkbox"/>
Language / ESOL education	<input type="checkbox"/>	<input type="checkbox"/>
Behavioral / mental health services	<input type="checkbox"/>	<input type="checkbox"/>
Income supports	<input type="checkbox"/>	<input type="checkbox"/>
College bridge and/or college retention support	<input type="checkbox"/>	<input type="checkbox"/>
Career and academic advising	<input type="checkbox"/>	<input type="checkbox"/>
Work experience and/or internships	<input type="checkbox"/>	<input type="checkbox"/>
Job readiness training	<input type="checkbox"/>	<input type="checkbox"/>
Occupational training	<input type="checkbox"/>	<input type="checkbox"/>
Health and safety services (e.g., primary care, healthy lifestyles)	<input type="checkbox"/>	<input type="checkbox"/>
Sports and recreation	<input type="checkbox"/>	<input type="checkbox"/>
Youth development and/or youth leadership	<input type="checkbox"/>	<input type="checkbox"/>
Basic needs (e.g., housing, transportation)	<input type="checkbox"/>	<input type="checkbox"/>
Other services	<input type="checkbox"/>	<input type="checkbox"/>

Please describe other services below

# Hartford Opportunity Youth Program Survey

## 12. For your referrals, please enter the AGENCY NAME(S) for each service.

Case management	<input type="text"/>
Literacy and/or numeracy education	<input type="text"/>
Language / ESOL education	<input type="text"/>
Behavioral / mental health services	<input type="text"/>
Income supports	<input type="text"/>
College bridge and/or college retention support	<input type="text"/>
Career and academic advising	<input type="text"/>
Work experience and/or internships	<input type="text"/>
Job readiness training	<input type="text"/>
Occupational training	<input type="text"/>
Health and safety services (e.g., primary care, healthy lifestyles)	<input type="text"/>
Sports and recreation	<input type="text"/>
Youth development and/or youth leadership	<input type="text"/>
Basic needs (e.g., housing, transportation)	<input type="text"/>
Other services	<input type="text"/>

## 13. What are the main gaps in services for Opportunity Youth (OY) in Hartford? In other words, what needed services are missing from programs for Hartford OY?

## 14. After youth complete your program, what is the next step in their pathway to success in college and/or careers? To what extent does your program connect youth to the next step in their pathway? (Please see the Career Pathway diagram that was attached to the survey email for reference.)

# Hartford Opportunity Youth Program Survey

## Program Funding

**15. What was the total budget for your youth program last year?**

Program Budget

**16. Please estimate the amount of funding for the last year by source (e.g., \$10,000 from government, \$5,000 from foundations).**

Government agencies

Foundations

Program Income (fees)

Individual gifts / donations

Fundraising events

Other sources

**17. What were the names of the major funders for your program last year? [use as many rows as needed]**

Funder Name

Funder Name

Funder Name

Funder Name

Funder Name

Funder Name

Funder Name

Funder Name

Funder Name

**18. Please include any additional comments about your program, your answers to survey questions, or serving OY.**

**Hartford Opportunity Youth Collaborative (HOYC)**  
**Survey of OY Programs / Agencies**

<b>Agency</b>	<b>Program(s)</b>	<b>Contact Person</b>	<b>Survey Status</b>
OPP	Asnuntuck	Hector Rivera <a href="mailto:Hector.Rivera@opp.org">Hector.Rivera@opp.org</a> (860) 761-7343	Completed
	Penn Foster		Completed
	Opportunity HS		Completed
BHCA	WIA College	Quishema Jones <a href="mailto:jonesq@bluehillscivic.org">jonesq@bluehillscivic.org</a> (860) 769-3848	Completed
CREC	WIA Construction	Donna Heim <a href="mailto:dheim@crec.org">dheim@crec.org</a> (860) 509-3643	Completed
Compass	Peacebuilders	Kennie Arzuaga <a href="mailto:kennie@compassyc.org">kennie@compassyc.org</a> (860) 692-0106	Completed
Catholic Charities	F.R.E.E.	Kelly Mero, Program Coordinator (860) 296-2901, ext. 15	Completed
Hartford Job Corps	Hartford youth	Gloria Ortiz-Rivera (860) 952-1704 <a href="mailto:rivera.gloria@jobcorps.org">rivera.gloria@jobcorps.org</a>	Completed
Hartford Jobs Funnel	16-24 year olds	Yolanda Rivera (860) 899-3448 <a href="mailto:yrivera@capitalworkforce.org">yrivera@capitalworkforce.org</a>	Completed
Literacy Volunteers	16-24 year olds	Mark Briggs (860) 233-3853 , x14 <a href="mailto:mark.briggs@lvgh.org">mark.briggs@lvgh.org</a>	Completed
Hartford Adult Ed	16-24 year olds	Jackie Mann (860) 695-5881 <a href="mailto:jmann@hartfordschools.org">jmann@hartfordschools.org</a>	
Wheeler Clinic	Hartford OY	Kim Nelson <a href="mailto:knelson@wheelerclinic.org">knelson@wheelerclinic.org</a>	
STRIVE	16-24 year olds	Anne Carr <a href="mailto:Carr@CareerResources.org">Carr@CareerResources.org</a>	

Agency	Program(s)	Contact Person	Survey Status
CPA	Hartford AICs	Virge Lewis (860) 525-6691 <a href="mailto:VLewis@cpa-ct.org">VLewis@cpa-ct.org</a>	
YMCA	TBD	James Morton <a href="mailto:james.morton@ghymca.org">james.morton@ghymca.org</a>	
Boys and Girls Club	TBD	Tauheedah Jackson (860) 724-0700, ext. 7662 <a href="mailto:tjackson@bgchartford.org">tjackson@bgchartford.org</a>	
Urban League	TBD	Adrienne Cochrane <a href="mailto:acochrane@ulgh.org">acochrane@ulgh.org</a>	
Village for Children and Families	TBD	Aldwin Allen <a href="mailto:atallen@villageforchildren.org">atallen@villageforchildren.org</a>  Keith Gaston (teen dads program) <a href="mailto:kgaston@villageforchildren.org">kgaston@villageforchildren.org</a> 860-236-4511, ext. 3479	
Hartford Communities That Care	TBD	Andrew Woods <a href="mailto:Awoods@hartfordctc.org">Awoods@hartfordctc.org</a>	
Other agencies that engage OY	TBD		